**David Whitt**

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Cell: (812)-841-1285 Portfolio: <https://davidwhitt00.github.io/>

**Web/Software Developer**

**SKILLS:**

|  |  |
| --- | --- |
| * Rational Functional Tester | * Microsoft Dynamics CRM |
| * JavaScript | * Scrum Master |
| * Rational ClearQuest | * Selenium (Virtual Training) |
| * Rational Quality Manager and Rational Team Concert * Security Clearance * HTML5 * CSS3 * React-Redux | * Gold disk, STIGS, and Retina * Agile * Postman * Angular 5 * P.E.R.N Stack * SQL |

**SPECIALIZED TRAINING:**

* Windows Client and Server: Support the needs of customers in planning, implementation, management and support of Windows; proficient in assembling, diagnosing repairing computer systems
* Networking Troubleshooting: disaster recovery, identify and resolve common connectivity problems
* Network Security: Identify security threats and vulnerabilities, respond to and recover from security incidents
* Computer Configuration: Troubleshooting, diagnose, repair, and effectively restore computers to service
* Routing and Switching: perform advanced router configuration for intermediate to large-scale internetworks. Managing and filtering IP traffic using advanced access control list, extending IP address

**WORK EXPERIENCE:**

**Support Engineer**

**June 2017- November 2017  
Broadband Antenna Tracking Systems (BATS)**

**Indianapolis, IN**

* Pre/Post Sales Engineering Support: Working with customers by answering questions referring to product integration
* Project Management of Customer Installations: Both on site or remotely integrating new products into clients’ environment
* Setting up BATS/Radio Equipment configuration before install
* Client Training: Training clients to use BATS software after install
* Wireless Networking (Design, Installation, & Engineering)
* Sustainable Support with customers across the world

**Quality Assurance Test Engineer – Automation** (Remote)

**November 2012- June 2017**

**Computer Science Corporation/ CRSC**

**North Charleston, SC**

* Developed and maintained test automation suite for various regression tests associated with added enhancements
* Certified Software Test Professional (CSTP) with progressive experience in executing test cases and scripts for several Veteran Affairs (VA) web-based applications
* Created and edited automation scripts written in Java
* Automate test cases using Rational Functional Tester (RFT). This includes but is not limited to: preparing testing matrices and reports for the customer and communicating results during meetings; developing automation scripts and assisting a team that runs automation for the application, setting up and holding scrum meetings for the automation team.
* Responsible for developing test cases from business requirements, maintains defects and enhancements within the Rational Tools Suite (RTS).
* Works closely with the VA business, development, and quality assurance (QA) counterparts

**Service Desk/IT Consultant**

**March 2012 – October 2012  
Cantey Technology**

**Mt. Pleasant, SC**

* Supported over 150 companies’ spread across the U.S, ranging in size and topologies
* Assisted in developing, and implementing a $10K, 50+ node enterprise wide network upgrade project on Microsoft Networks; completed on time and $3K under budget
* Supported over 500+ employee users with troubleshooting hardware and software issues on customer workstations
* Solved problems and communicated solutions to the customers using both written and verbal communication
* VMware vCenter Server 4.1 administration / server & desktop virtualization, Google Apps w/ Postini, NAS configuration/management, Symantec Backup and Recovery 2011 / Endpoint Protection, Microsoft Office 365 w/ Forefront, Level Platforms, Autotask

**Training Manager/Crew Chief**

**January 2003 - January 2009   
U.S. Air Force**

**Charleston A.F.B., SC**

**Flightline Support Facility Training Manager:**

* Coordinated and managed on-the-job training (OJT) policies/procedures
* Recommended strategies to the flight commander and supervisors to satisfy specialty qualification, skill-level upgrade requirements, improve OJT, and integrate training into day-to-day operations
* Identified training resources and coordinated training for approximately 70 employees annually with five different support work centers, unit and base education, training managers, and geographically separated training agencies
* Identified and obtained mission readiness training and other formal training
* Ensured the work centers met all Career Field Education Training Plan and Master Task Listing requirements to meet duty and skill-level upgrade
* Planned and scheduled training, managed pre-testing, evaluated core qualifications before certification, and documents annotation

**EDUCATION:**

ECPI University

North Charleston, SC

**B.S., CIS Network Security**; **GPA 3.6/4.0; Dean’s List**

ElevenFifty Academy

Fishers, IN

**JavaScript Accelerated Learning Program 2018**